



Enclosed are freshly calibrated NIST traceable sensors.

To ensure compliance, perform the steps below before your old sensors expire.

Prior to replacing your new temperature probes, Sonicu recommends cooling or warming them to temperature to reduce out of threshold alarms.



Quick-Start Instructions

1. Disconnect the old sensor from the meter extension cable.

"Snap" the new sensor into the extension cable.

Differential Pressure Sensors (DPS) must be "Zeroed" to assure correct pressure readings. Make sure the DPS sensor is connected to the Sonicu meter. Remove tubing from DPS sensor to assure zero pressure differential between high pressure and low pressure. Continue to step 3.

2. Reset the meter by inserting a paperclip into the ON/OFF transmit hole on the left side of the meter and pressing in gently until you see 3 green flashes of light on the LED. (See diagram)
For MVP Series 410/440 – insert a paperclip into the ON/OFF Transmit Hole on the bottom of the meter.
3. The unit will transmit the new data point and the calibration info will be updated automatically. To verify this, login to your dashboard at: sonicumonitoring.com and ensure the meter is connected and transmitting data.

Verify that the new serial number on your sensor is listed on the Calibration Info page.

4. Repack your old sensors using the packaging materials that your new sensors arrived in and seal the box with packing tape.
5. Use the enclosed pre-paid shipping label to ship the old sensors back to us.



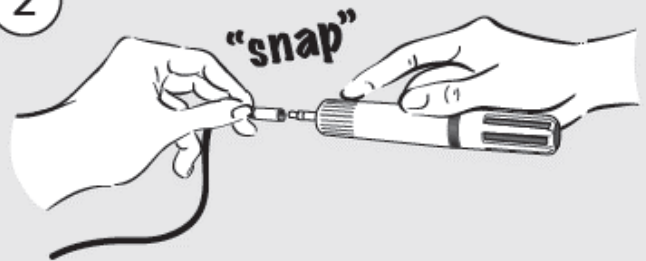
Troubleshooting

If your certificate does not automatically populate, insert a paper clip into the hard reset transmit hole on the right side of the meter. If No Probe error, visit Sonicu Academy [here](#) for more information.



Replacing your old sensors activates new downloadable and printable PDF certificates you can access from your account dashboard. Your new sensor is working in minutes.

2



If errors continue, email: support@sonicu.com to submit a help ticket. In your email include the last 4 numbers of the meter serial number and the name of your SoniCloud monitoring site.

Additional Resources

For live support call during business hours (M-F 8:00 – 5:00 EST) at 317.468.2345. Login to sonicu.com to access online resources including:

